Guide to acquiring e-banking services from UCB

HW-Token

1. Fill out an application form, choose HW-Token as your authorization method, and turn it in;

2. After receiving the device (HW-Token) notify the Bank so that your device can be activated.

HW-TOKEN LOGIN

Step 1

Step 2

Step 3

This is your physical device, a **HW-Token**, that you will use to access your OTP password for e-banking.

After receiving the device you must notify the Bank (via email/phone) so that your **HW-Token** can be activated.

To start the device press OK.

To get access to your **OTP password** for e-banking you need to enter your pin number and have the device generate your **OTP password.**

Enter your PIN number and press OK.

Press 1 to login.

A number will be displayed on the HW-Tokens screen after you press 1, which is the login button.

That number is your **OTP password**.

You use that number as your login password for e-banking on the Banks website.

LOGGING INTO E-BANKING

When you click the **VIP e-banking** link on our website you will be redirected to the login page for our E-Banking services.

This is the login page
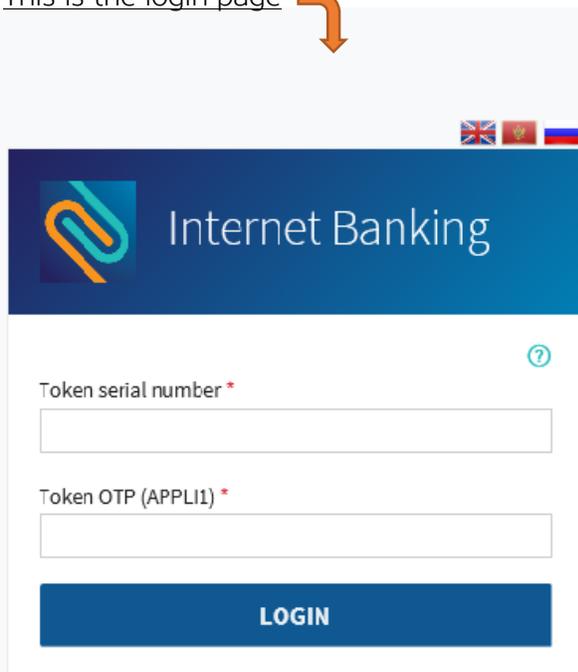
Token serial number is your username and it never changes.

It is an alphanumeric value which means it contains both numbers and letters.
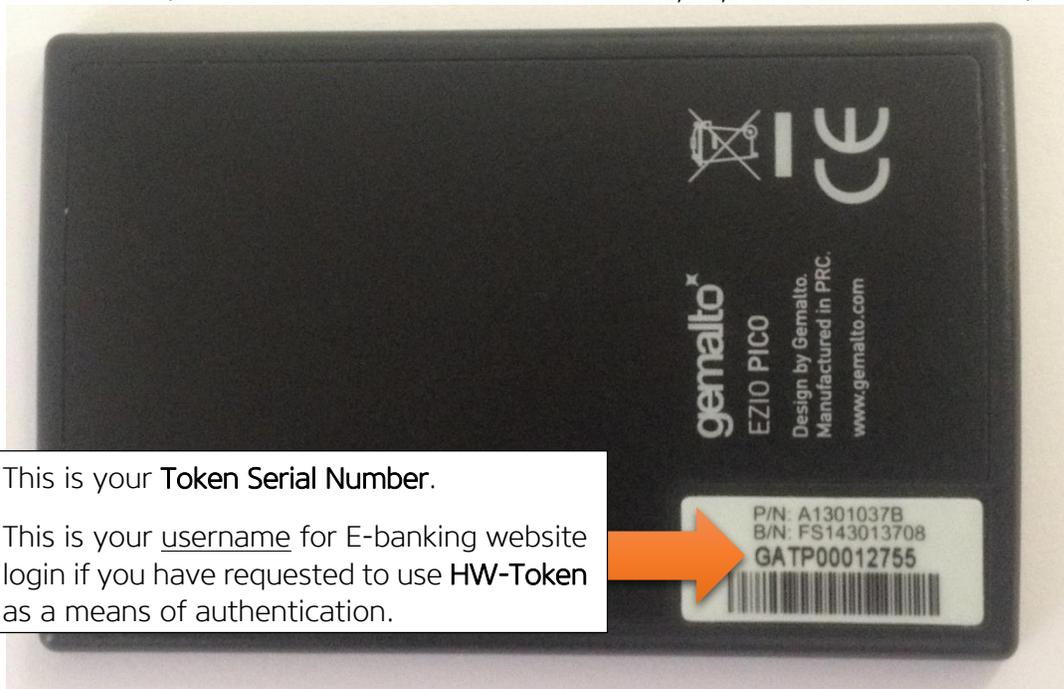
Token OTP (one time password) is your password that is generated by either HW-Token or M-Token.

*It is only usable once and it always a numeric value.*

UCB

Token serial number (username)

To see your Token Serial Number turn your device (HW-Token) backside and look at the values next to the barcodes.

For **HW-Token** *(values bellow are for demonstrational purposes and are not valid)*

This is your **Token Serial Number**.

This is your <u>username</u> for E-banking website login if you have requested to use **HW-Token** as a means of authentication.

! To start using e-banking again you have to turn on the device (HW-Token) by pressing OK and repeat **steps 2 and 3.**
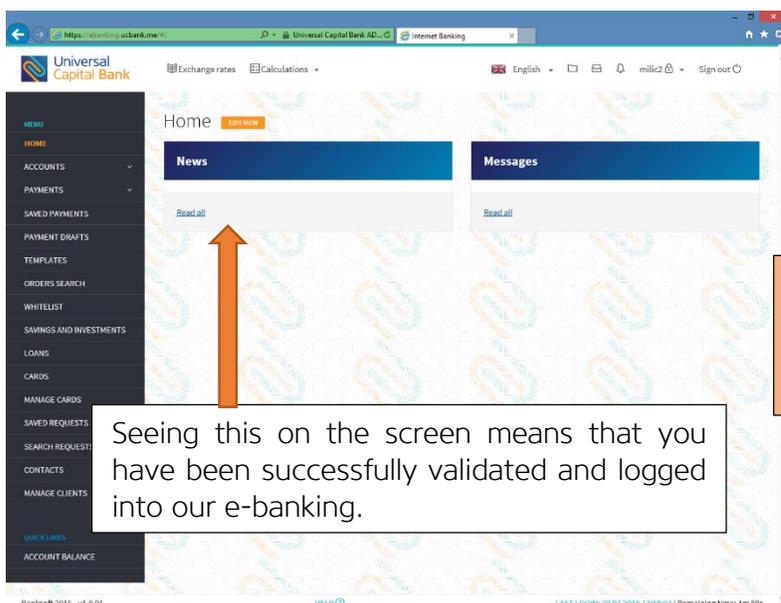
In case you lose the device, or the device doesn't work properly, please notify the Bank so that we can issue you a new one.

Seeing this on the screen means that you have been successfully validated and logged into our e-banking.

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